Food Service Technician

<u>Job Summary</u>

Under the supervision of the Food Service Supervisor, maintains required data for cafeteria accounting; data entry of lunch applications; prepares daily reports; maintain all required data for preparing necessary reports relating to the cafeteria programs; required to process meal eligibility; and perform other related duties as required.

Qualifications

Required

- High School Diploma or Equivalent
- One (1) year experience in accounting/bookkeeping
- Bilingual (Spanish/English) (read, write, speak)

Preferred.

• Previous School Food Service Experience

Knowledge and Ability

- Ability to understand and follow oral and written directions/instructions
- Ability to establish and maintain cooperative working relationships with children and adults contacted in the course of work
- Ability to greet the public in a courteous, professional manner
- Knowledge of software applications as pertains to food service
- Knowledge of use of computer and applications
- Knowledge of data entry procedures
- Ability to be flexible and receptive to change
- Knowledge of basic accounting/bookkeeping/record keeping systems, programs, methods and terminology
- Ability to assure accuracy of daily cash receipts, count and wrap money, prepare bank deposits, and recording of lunch applications
- Ability to attend in-service training, conferences and meetings, as assigned, with compensation if overtime is required
- Ability to quickly learn the operations, procedures, policies and requirements of assigned position
- Ability to work efficiently under pressure with constant interruptions

Essential Functions of this position, which include, but are not limited to, the following:

- 1. Enter and process current income applications and assist sites with new student registration
- 2. Ability to process applications for eligibility based on current California Department of Education guidelines
- 3. Enter Direct Certification Application from Kings County Health and Human services
- 4. On non CEP years, perform Annual Verification before deadline
- 5. Research information that is generated from E-trition, Aeries, and CalPads and communicate to Attendance Supervisor
- 6. Communicate with Parents, Parent Liaison, Community Contacts and District Administration
- 7. Maintain student accounts
- 8. Maintain student confidentiality
- 9. Maintain debt list and working with collection company on delinquent student accounts and collection process

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- 10. Handle receipt of payments from parents
- 11. Send out payment reminders to households
- 12. Ability to problem solve with customer service on issues that arise with food service software
- 13. Run reports at the end of the year and as needed by the Food Service Supervisor
- 14. Distribute snacks/meals as assigned
- 15. Provide coverage in the case of absent cafeteria staff
- 16. Generate and process lunch tickets for sites
- 17. Preform other duties as assigned

<u>Physical Requirements</u> of this position are, but not limited to, the following:

- 1. Mental acuity to interpret and follow rules relating to the position, make decision using sound judgment, and evaluate results
- 2. Facility to see and read, with or without vision aides, a computer screen, laws, codes, rules and polices and other printed matter
- 3. Facility to hear and understand speech at normal room levels, and to hear and understand speech on the telephone
- 4. Facility to speak in audible tones so that others may understand clearly in normal conversations, in meetings, and on the telephone
- 5. Physical ability to lift, bend, stoop and to reach overhead
- 6. Facility to meet deadlines with severe time contracts, interact with the public and other workers

Note: This list of essential functions and physical requirements is not exhaustive and may be supplemented as necessary in accordance with the requirements of the job